

Barista

Birkinshaw's Amherst, NS

**Conditional Upon Approval For START Program
Individual Must be Unemployed To Apply For The START Program**

**Must be Case Managed by CANSA, A Nova Scotia Works Employment
Services Centre**

Job description

Kitchen assistant, barista and trainee assistant manager

This important role is a learning role and is designed to train the candidate in the three main areas of the business in order to get them to assistant manager within the year.

A comprehensive training plan is provided to reach the goal.

Kitchen assistant;

To work with the cook and kitchen team doing such jobs as need to be done from basic food preparation such as salads and Mise en place, clearing and washing utensils and equipment. The safe handling and operation of kitchen equipment from knives to commercial mixers etc. Training will be given in all aspects of cleaning and hygiene as it relates to the safe handling of food.

During this period training will be given, and the chance to practice the new skills learned. Taking orders correctly and translating them in to the finished order and the presentation of the finished order will be part of the overall process.

Barista;

The job of the barista is to know and understand the different types of coffee and their character to make them consistently through the use of an espresso machine and other tools. As well as training in actually making the different drinks, and serving them appropriately, they are required to understand the machinery and its functions, perform routine cleaning and basic maintenance to ensure the quality of beverage and the life of the machines. As coffee particularly is subject to climatic variance on a daily basis, understanding the coffee grinder and the micro adjustments that need to be made to ensure consistency is a key element of the job

The barista is also responsible for timely ordering and storage of the beans and ensuring all supplies such as cleaning solutions etc are ordered and stored as appropriate for chemicals.

Trainee Assistant Manager;

This role requires a complete understanding of all the functions of the business from ordering of supplies to ensuring health and safety for all employees and guests. From preparing menus and food to serving, clearing and washing items ready for the next use. From budgeting and planning food costs to managing and scheduling hours for maximum efficiency. Performing the tasks as previously listed. Pro-actively working to grow the business through offering exemplary service and seeking opportunities to increase sales within the restaurant and gaining new catering business. Training of new team members in their job function and mentoring them to help them achieve the company's and their own personal goals. To deputise in the absence of the owners in day to day running of the restaurant.

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Job Summary

We are looking for a Barista to prepare and serve hot and cold beverages, including various types of coffee and tea.

Barista responsibilities include educating customers on our drinks menu, making recommendations based on their preferences, up-selling special items and taking orders. To be successful in this role, you should have customer service skills and knowledge of how brewing equipment operates. You should also be able to work various shifts. Note: this position's compensation includes salary and tips.

Ultimately, you'll ensure an excellent drinking experience for our guests.

Responsibilities

- Greet customers as they enter
- Give customers drink menus and answer their questions regarding ingredients
- Take orders while paying attention to details (e.g. preferences of coffee blend, dairy and sugar ratios)
- Prepare beverages following recipes
- Serve beverages and prepared food, like cookies, pastries and muffins
- Receive and process payments (cash and credit cards)
- Keep the bar area clean
- Maintain stock of clean mugs and plates
- Check if brewing equipment operates properly and report any maintenance needs

- Comply with health and safety regulations
- Communicate customer feedback to managers and recommend new menu items

Requirements

- Previous work experience as a Barista or [Waiter/Waitress](#)
- Hands-on experience with brewing equipment
- Knowledge of sanitation regulations
- Flexibility to work various shifts
- Basic math skills
- Ability to gauge customers' preferences
- Excellent communication skills
- High school diploma or relevant experience

Send Resume to timefortea@birkinshaws.ca

Only those selected for consideration will be contacted.